

Question #	Page	Topic	Question	TCRTA Answer
1	3	<u>Disadvantaged Business</u>	Please clarify the term "required goal". Are Contractors required to meet the 2% goal or else will be eliminated; or is a Good Faith Effort (GFE) recognized even if Contractor is not able to meet the 2% goal? Transit operations contractors are heavily labor and maintenance oriented and may not be able to meet the 2% 'requirement'	Contractors are required to provide and document a Good Faith Effort in meeting TCRTA's DBE goal of 2%.
2	9	<u>Optional Services</u>	Are Contractors required to bid on and provide pricing for the Optional Services? Will proposals be accepted and considered if a Contractor decides not to perform the maintenance option?	Per Addendum No. 2, Maintenance is no longer optional and is required.
3	12	<u>Due Date</u>	Request TCRTA consider provide an extension of the Due Date an additional two weeks. There are a large number of pieces to this project to include a detailed search for DBE subcontractors and optional services	Refer to Addendum No. 2 for the updated deadline to submit proposals.
4	14	<u>Electronic Submission Request</u>	With Covid still an issue and many delays in shipping beyond the Contractors control, would TCRTA consider a 100% electronic submittal via email or dropbox on February 17, 2022?	Yes, Refer to Addendum No. 3
5	17	<u>Staffing</u>	Please clarify whether the listed 'minimum staffing levels' are based on the current level of employees or what the Agency has determined to be the level needed to operate this service	Minimum staffing levels have been determined by TCRTA as to the minimum levels needed to operate the service. The levels are not based on current operations.
6	18	<u>Labor Relations</u>	Is there currently a Collective Bargaining Agreement in place? If so, please provide a copy of the current CBA and/or a contact at the local union.	Yes, Collective Bargaining Agreements are in place please refer to Addendum No. 2
7	18	<u>Labor Relations</u>	We intend to hire as many of the existing employees as possible. In order for us to ensure that they make at least as much, or more than they do now, please provide a seniority list for all the current hourly employees for this contract, and indicate position, full time or part time, length of service, and current rate of pay. Please also include any maintenance staff to support the Optional Maintenance pricing	Refer to Addendum No. 2
8	18	<u>Labor Relations</u>	What is the current starting wage for drivers and hourly staff positions?	Refer to Addendum No. 2
9	18	<u>Labor Relations</u>	Due to the industry wide labor shortages, would the agency include a minimum wage requirement for this procurement?	TCRTA recommends that each proposer consider the changing market conditions and employee shortages when establishing wage rates.
10	18	<u>Management and Support Staff</u>	Please provide a list of the positions currently provided by the contractor for this operation. Please indicate whether these positions are 100% dedicated to this contract.	Refer to Addendum No. 2
11	18	<u>Management and Support Staff</u>	Please provide a current organization chart to include management, staff and drivers.	Refer to Addendum No. 2
12	18	<u>Pricing</u>	What is the current turnover rate for drivers?	Current turnover rate for all TCRTA locations is >20%
13	18	<u>Labor Relations</u>	Please provide information regarding the current benefits and co-pays for the current employees to include drivers and staff. Please include as many specifics as possible. What is the current benefit participation?	Please refer to CBA's for Dinuba, TCA, Time. Please refer to employee worksheet for Woodlake and Porterville.
14	18	<u>Operations</u>	What is the current pre-trip and post-trip time per driver?	Pre-Trip - 15, Post-Trip - 15
15	18	<u>Operations</u>	What is the current plan for driver reliefs?	Driver reliefs are determined by the contractor to best fit their needs.
16	18	<u>Operations</u>	How many extra board hours is the current operator incurring?	TCRTA will not direct the contractor(s) to include an Extra Board assignment roster or list of Extra Board personnel. The successful proposer will have demonstrated a comprehensive solution for meeting the service demands with sufficient operators of full proficiency without using supervisors for driving assignments.
17	20	<u>Key Staffing</u>	Please confirm Contractors do NOT need to include named candidate or resume for the key managers as part of the submitted proposal. Page 20, Section D indicates resumes for key management are to be submitted after award of the contract. This would allow Contractors to perform a full industry recruitment for managers and allow for the retention of any current local managers the TCRTA would like to retain.	Resumes for all Management (General Manager, Assistant GM, Safety & Training, Maintenance) must be submitted with the proposal and be in attendance for the interview.
18	20	<u>Staffing</u>	Please clarify the requirement for "4 dedicated road supervisors during every hour of revenue service." Is the requirement to have one (1) road supervisor on duty for all hours of service OR to have four (4) road supervisors on duty during all hours with a total headcount of 12 road supervisors to cover 7-day per week service?	Minimum level of road supervisors during every hour of revenue service is 4.
19	20	<u>Staffing</u>	Please clarify the requirement for "1 dedicated dispatcher for each service (bus service, ADA complementary paratransit, and on-demand). Is the requirement to have three (3) dispatchers on duty for all hours of service with a total headcount of 9 dispatchers to cover 7-day per week service? Page 74, item T indicates a need for two (2) dispatchers during all hours	Minimum level of dispatchers during every hour of revenue service is 3. One (1) for fixed routes (local and commuter), one (1) for ADA paratransit, and one (1) for on-demand service.
20	21	<u>Current KPI's</u>	Please provide the current providers performance as they relate to the Performance Standards for the services as listed in the RFP for the past 24 months. Please include at a minimum accidents (preventable and non-preventable), on-time performance by service, total operational complaints, miles between road calls.	Due to the recent consolidation, TCRTA is not able to provide this data.
21	21	<u>Operations</u>	What is the current level of productivity for each of the services? Please provide for weekday, Saturday and Sunday by service.	Due to the recent consolidation, TCRTA is not able to provide this data. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
22	23	<u>Transition</u>	During the transition, how many vehicles will be made available to the incoming contractor to perform training?	Contractor may use one of each vehicle type after hours.
23	23	<u>Transition</u>	During the transition, will there be space available at the facility to conduct start up activities?	During the transition, limited space will be available at the Central County Yard. Proposers are encouraged to lease their own space to facilitate the mobilization/start-up period. Proposers must describe this in the Mobilizations/Start-Up Plan.
24	30	<u>Pricing</u>	Please clarify how the prices will be evaluated; will the full contract term be considered or only the Year 1 price? Are bidders compared to the lowest bidder for a percentage of pricing points?	"Best Value" is a selection process in which proposals contain both price and qualitative components, and award is based upon a combination of price and qualitative considerations. Qualitative considerations may include experience of the management team, creativity of proposal, quality and comprehensiveness of required Plans. The award selection is based upon consideration of a combination of technical and price factors to determine the offer deemed most advantageous and the greatest value of the TCRTA."
25	39	<u>Operations</u>	Please provide details regarding any subcontractors being used in this service currently, and which services they are providing.	No subcontractors are currently being used in this service.
26	48	<u>Legal</u>	Would TCRTA consider an assignment provision that allows Contractor to assign the Contract to another Contractor subsidiary entity without prior written consent of the agency?	TCRTA will not allow Contractor to assign the Contract to another Contractor subsidiary entity without prior consent.
27	52	<u>Hours and Miles</u>	Please provide/confirm the revenue miles and hours; deadhead miles and hours; and total miles and hours for each of these services for the past 24 months.	Due to the recent consolidation, TCRTA is not able to provide complete data for each service. Please refer to Addendum No. 1 for estimated revenue hours and miles starting July 1, 2022. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
28	52	<u>Hours and Miles</u>	Please provide the average number of revenue hours for each day of the week for each service.	Due to the recent consolidation, TCRTA is not able to provide complete data for each service. Please refer to Addendum No. 1 for estimated revenue hours and miles starting July 1, 2022. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
29	52	<u>Hours and Miles</u>	Please provide the average number of deadhead hours for each day of the week for each service.	Due to the recent consolidation, TCRTA is not able to provide complete data for each service. Please refer to Addendum No. 1 for estimated revenue hours and miles starting July 1, 2022. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
30	52	<u>Hours and Miles</u>	Please provide the average revenue and deadhead miles for each day of the week for each service.	Due to the recent consolidation, TCRTA is not able to provide complete data for each service. Please refer to Addendum No. 1 for estimated revenue hours and miles starting July 1, 2022. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
31	52	<u>Hours and Miles</u>	Please provide the revenue service hour definition for each of the services listed in the RFP. Please confirm On-Demand Revenue Hours are calculated as Gate-to-Gate recognizing that service demand is unknown; if not, request a start and end location be established and scheduled so that the desired number of buses will be in service regardless of demand	The FTA considers on-demand as Demand Response service, therefore revenue time includes all travel time from the point of the first passenger pick-up to the last passenger drop-off, as long as the vehicle does not return to the dispatching point or have interruptions in service. TCRTA's on-demand service will be compliant with the FTA's definition of revenue hour service.
32	52	<u>Hours and Miles</u>	For commuter and fixed route service, please clarify if billable time continues past scheduled hours on the last trip due to exterior factors (traffic, weather, incidents, etc.).	For commuter and fixed route service, the FTA defines vehicle revenue hour as the time it takes the transit vehicle to travel from the beginning to the end of a transit route. Vehicle revenue hour excludes hours related to deadhead time, operator training, and other non-revenue uses of the vehicles. Exterior factors such as traffic, weather, incidents, etc. may be billable with appropriate "exception" documentation and approval from TCRTA.
33	52	<u>Hours and Miles</u>	For ADA paratransit service, please clarify if revenue hours begins at the first pick-up, even if that pick up is a no show.	The FTA considers on-demand as Demand Response service, therefore revenue time includes all travel time from the point of the first passenger pick-up to the last passenger drop-off (even if the pick up is a no show), as long as the vehicle does not return to the dispatching point or have interruptions in service. TCRTA's on-demand service will be compliant with the FTA's definition of revenue service.
34	52	<u>Service Fluctuations</u>	Please clarify the term "which are common" for event in the force majeure clause. How often are these events? Please provide examples of events over the past 24 months	Acts of god, natural disasters, etc., non have been reported over the past 24 months.
35	52	<u>On-Demand Service</u>	Please provide more information on the current timeline and process for TCRTA to implement the Regional On-Demand service that is in the planning stages. Does the Agency have vehicles for this service?	TCRTA is expecting to start regional on-demand service on July 1, 2022. TCRTA is in the process of obtaining adequate vehicles expected for service. Outside of the Dinuba area, the expansion of on-demand service may be phased in over time. TCRTA and Contractor will work together on final timeline.

36	54	<b>Video Security System</b>	Please provide the make/model of the Video Security System(s) provided in the buses	TCRTA will be responsible for the maintenance of the video security system and make/model information will be provided to the awarded contractor.
37	54	<b>CAD, AVL and CRM</b>	Please confirm the request that Contractors provide a new Computer Assisted Dispatching (CAD) system with the understanding that TCRTA staff will use the system to handle all reservations and scheduling functions	Contractor will provide and maintain the new CAD system. Per Addendum No. 2, Contractor will operate the Call Center and utilize the CAD system. Contractor shall provide TCRTA access to the CAD system for reporting and contractor oversight.
38	54	<b>CAD/AVL Systems</b>	Are there specific deficiencies/missing features with Syncromatics or RouteMatch the TCRTA would like to see proposals address?	No specific deficiencies/missing features with either Syncromatics or RouteMatch.
39	54	<b>CAD/AVL Systems</b>	Please confirm that both the paratransit and fixed route systems need to provide GTF5-RT	Fixed Routes (local and commuter) are the only service modes that require GTF5-RT
40	54	<b>CAD/AVL Systems</b>	How much automated scheduling is being done with RouteMatch?	The Porterville site is the only site with "Computer Assisted" scheduling, and it is being conducted daily with RouteMatch.
41	54	<b>CAD/AVL Systems</b>	Do any of the paratransit services use automated scheduling of trips?	Currently, the Porterville site is the only site that utilizes "computer assisted" scheduling of paratransit trips. All other sites do not use scheduling software.
42	54	<b>CAD/AVL Systems</b>	How many profiles does the agency have for scheduling batches – are there separate weekday/weekend setups?	Contractor is responsible for determining the number of profiles for scheduling batches. Currently, the Porterville site is the only system using a CAD system.
43	54	<b>CAD/AVL Systems</b>	What version of RouteMatch is being used?	Unknown
44	54	<b>CAD/AVL Systems</b>	Please confirm Contractors are required to provide all new MDT/Tables for all vehicles to operate the CAD/AVL systems	All fixed route and ADA paratransit vehicles must have MDT/tables to operate the CAD/AVL system.
45	54	<b>CAD/AVL Systems</b>	Is TCRTA looking for electronic fare options for either Paratransit or Fixed Route?	TCRTA is in the process of procuring a regional fare system that will be in all fixed route vehicles. TCRTA will procure fare system for ADA paratransit vehicles in the future.
46	55	<b>Bus Schedules</b>	Please provide the Bus Schedules in Excel format to allow for easier shift evaluation	Excel format is not available, Bus Schedules have been posted on the website.
47	56	<b>On-Demand Services</b>	Are the Uber On-Demand vehicles logging into the Uber platform, or being managed via RouteMatch?	On-demand vehicles are being managed by the Uber platform.
48	56	<b>On-Demand Services</b>	Do the electric vans for On-Demand make it through a shift without charging?	Electric shuttle vans charge, at a minimum, once per shift and usually during a 1-hour operator lunch break.
49	56	<b>On-Demand Services</b>	Does the Uber platform monitor the vehicle state of charge for dispatch to manage?	No, the Uber platform does not monitor state of charge. However, TCRTA utilizes ViriCiti to monitor vehicle state of charge.
50	56	<b>On-Demand Services</b>	What's the ratio of vehicles to chargers? How many chargers are at each facility?	The Porterville site is currently the only site with battery-electric vehicles. At its yard, the ratio is 1:1
51	57	<b>Dispatch / Reservations</b>	What is the current percentage of "Subscription Service" trips compared to the total number of trips?	Porterville is the only site with technology to allow for subscription service. The percentage is unknown but compliant with FTA guidelines.
52	57	<b>Calls</b>	Please clarify whether the Contractor receives Customer/Passenger calls or whether all customer calls are handled by TCRTA staff. If Contractor handles calls, please provide the volume of calls by hour and day for staff planning purposes	Refer to Addendum No. 2
53	59	<b>Facilities</b>	Do each of the facilities currently have or require an oil-water separator? Please confirm TCRTA is responsible for regular cleaning of the separator.	Unknown, the Porterville site is the only facility with a bus wash system.
54	59	<b>Facilities</b>	Do any of the facilities have a bus wash system? If so, what brand and model number bus wash system is currently in use at the facility?	Porterville has the only automatic bus wash system, the brand and model number is unknown.
55	59	<b>Maintenance Yards</b>	Please provide the address for each of the vehicle maintenance yards	Dinuba Yard 1088 E. Kamm Ave, Dinuba CA 93618, Central Road Yard (TOMF) 25430 Rd 140 Visalia CA 93292, Porterville Yard 555 N. Prospect St, Porterville CA 93257.
56	59	<b>Facilities</b>	Please confirm TCRTA provides all offices and facilities needed to operate the contract. Is there a lease required for the facilities? If yes, is there any cost associated with the lease?	Yes, TCRTA intends to lease each TCRTA facility and vehicle for \$1 annually.
57	59	<b>Facilities</b>	Agency provided facility: Is the contractor responsible for any taxes, licenses, or utilities? If yes, please provide the cost for last 12 months for taxes, licenses, and utilities.	No
58	59	<b>Facilities</b>	Agency provided facility: Will the contractor be responsible for any costs associated with leasehold improvements?	TCRTA is responsible for any facility improvements
59	60	<b>Bus Stops and Shelters</b>	Please clarify whether the Contractor is required to perform concrete work for the 'dismantle, move and erect bus stop poles, signs and shelters'. Are Contractors required to have construction personnel to physically install shelters?	TCRTA is responsible for any work outside of dismantle, remove and erect bus poles, signs, and shelters. Contractors are not required to have construction personnel to physically install shelters.
60	60	<b>Bus Stops and Shelters</b>	Please provide the last 12 months of expenses for bus stop and shelter maintenance and repairs. Please confirm glass, lighting are included in the TCRTA provided 'shelter parts'.	Due to the consolidation TCRTA is not able to provide the last 12 months of bus stop and shelter maintenance and repairs. TCRTA is responsible for all parts including glass and lighting, if the shelter is equipped with those parts.
62	60	<b>Disadvantaged Business</b>	Please provide the names of any current DBE vendors including the service provided and rates. Are there known DBE vendors for the items TCRTA has identified as DBE options (bus stop cleaning, maintenance, etc.)?	TCRTA does not currently utilize any current DBE vendors. TCRTA is unaware if any DBE vendors are available or willing to participate.
63	61	<b>Phone System</b>	Please confirm TCRTA provides both the phone service and the phone system. Is the Contractor responsible for providing, installing or paying for any phone service	Contractor is responsible to provide and maintain its own phone system and internet at each of the facilities including the Call Center.
64	61	<b>Radios</b>	Please provide the make and model of the radios provided by TCRTA. Does TCRTA provide portable radios for road supervision?	TCRTA is in the process of deploying a unified and regional 2-way radio system. At this time make and model is not available. Portable radios for road supervision will be provided.
65	61	<b>IT</b>	IT: Does the Contractor need to provide any network cabling or facility IT upgrades?	No
66	61	<b>IT</b>	IT: Are there any non-standard system applications that need to be installed on Contractor's workstations?	Contractor must supply its own workstations at each TCRTA facility, including the Call Center.
67	61	<b>IT</b>	IT: What systems, applications or on-bus technology does the Contractor need to provide computers or servers for?	Contractor must supply its own workstations and servers. TCRTA prefers that the CAD/AVL system be hosted in the cloud. TCRTA will provide servers, if required, for Genfare fare collection system.
68	61	<b>IT</b>	Infrastructure/Networking/Telephony: Who will be supporting the phone system?	Contractor is required to provide and maintain the phone system at each TCRTA facility.
69	61	<b>IT</b>	Application Support: Are there any applications or systems that need to transitioned from the current contractors system to the new contractors system?	No
70	61	<b>IT</b>	IT: Is the Contractor able to segment a separate VLAN off the Agency internet service?	Contractor is responsible for providing internet service at each of the TCRTA locations.
71	61	<b>IT</b>	IT: What up/down bandwidth is available to the Contractor on the Agency internet service?	Contractor is responsible for providing internet service at each of the TCRTA locations.
72	61	<b>IT</b>	IT: Please confirm Contractor can install their own managed router and switch for segmented VLAN.	Contractor is responsible for providing internet service at each of the TCRTA locations.
73	61	<b>IT</b>	IT: Please provide detail on the office/facility phone and internet lines/connections in each work area	Contractor is responsible for providing phone system and internet service at each of the TCRTA locations.
74	61	<b>IT</b>	IT: Is there rack space available for Contractor servers, switch, routers, etc.?	Rack space will be made available at each of the TCRTA locations.
75	61	<b>IT</b>	IT: For the Agency provided telephone system, are there Service Level Agreements (SLA), Business Continuity Plans (BCP) or Disaster Recovery (DR) plans that Contractors need to follow? If so, please provide copies.	Contractor is responsible for providing phone system and internet service at each of the TCRTA locations.
77	63	<b>Fare Collection</b>	Please confirm that Contractor is not responsible for cash fare counting or deposits. Contractor role is to replace fareboxes on buses and secure for TCRTA	Correct, contractor is not responsible for cash fare counting or deposits. Contractor is responsible for replacing cashboxes and securing cashboxes in a Contractor supplied vault for TCRTA to pick up on a defined schedule.
78	63	<b>Fare Collection</b>	What type of fareboxes are currently utilized within the revenue vehicles?	TCRTA is in the process of purchasing a Genfare fare collection system, it is expected that Genfare Fast Fare equipment will be installed on all fixed route vehicles by July 1, 2022.
79	63	<b>Farebox</b>	Please provide the make/model of the provided Fareboxes. Please confirm any location of farebox vaults/collection receivers	TCRTA is in the process of purchasing a Genfare fare collection system, type is unknown at this time. Contractor is required to provide a safe at each TCRTA facility to store cash boxes. At the Central Yard there is a cash box receiver that the contractor can use in lieu of a safe.
80	64	<b>Road Supervision</b>	Please clarify the requirement to have separate Road Supervisors for the ADA Paratransit service and the On-Demand service. Is the requirement to have a minimum of two (2) road supervisors on duty at all hours these services are operating? And is the requirement to have four (4) road supervisors on duty at all hours, every day of the week?	Minimum level of road supervisor during every hour of revenue service is 4.
82	65	<b>Fleet</b>	Does the Agency have any requirements regarding support vehicles? Type, number, age limit, fuel type. How many are currently being supplied by the contractor?	TCRTA does not have any requirements for support vehicles. Contractors are responsible for determining the appropriate number of support vehicles to satisfy the contract requirements.
83	65	<b>Maintenance</b>	Maintenance Option: Will TCRTA provide the maintenance facility for Contractor to use in maintaining the Central County Yard fleet? Please provide a description of the offices, space, parts room, etc.	TCRTA will provide the Central Yard maintenance facility for contractor use in maintaining the Central Yard fleet.
84	65	<b>Maintenance</b>	Maintenance Option: Is shop tooling provided by the agency or the contractor? If agency, please provide a current list of tools and equipment that will be provided.	Central Yard Equipment/Tooling is posted on the website.
85	65	<b>Maintenance</b>	Maintenance Option: Will a shop truck be provided by the agency? How many shop trucks are currently utilized in this service? Please provide details of any attachments currently used on the shop truck.	TCRTA does not have any requirements for support vehicles. Contractors are responsible for determining the appropriate number of support vehicles to satisfy the contract requirements.

86	65	<b>Maintenance</b>	Maintenance Option: Please confirm whether the Contractor is responsible for engine and transmission overhauls for the vehicles?	Engine, transmission and differential overhaul shall be performed by a factory-authorized repair shop, approved by TCRTA in advance of work, using only OEM parts and OEM minimum overhaul standards. TCRTA will reimburse Contractor only for actual costs incurred for engine, transmission and differential work accomplished following the above guidelines. If TCRTA determines that such work was a result of poor maintenance performance, failure to monitor overhaul criteria, neglect or abuse by Contractor, TCRTA will not be liable for any costs. Contractor must submit a detailed invoice to TCRTA for all such work. Contractor shall be responsible for the cost of removal and replacement of engines, transmissions and differentials. In addition, during the overhaul, Contractor shall replace and be responsible for the costs of ancillary parts, including all cooling hoses, engine and transmission mounts, drive belts, and rebuild or re-place the radiator. Contractor also shall assess all other components, lines, hoses or systems. Those items determined to have never been repaired or found not to meet the OEM minimum standards for serviceability shall be rebuilt or replaced to minimum OEM specifications at the time of the overhaul.
87	65	<b>Maintenance</b>	Please provide the last 12 months history for major component replacement and repair for the Agency provided fleet.	Major component replacement list has been posted on website.
88	65	<b>Maintenance</b>	Are there any remaining warranties for the fleet or provided equipment? If so, please provide warranty information.	TCRTA will provide remaining warranty information if available.
89	65	<b>Maintenance</b>	Maintenance Option: Please provide the current Preventive Maintenance Inspection (PMI) intervals the TCRTA is using for the fleet that the Contractor will need to follow.	PMIs are scheduled 3,000 miles or 90 days, whichever occurs first. For fixed route buses every 3,000 miles or 45 days for Gppv and spab certified vehicles.
90	65	<b>Optional Maintenance</b>	Please clarify whether TCRTA will provide the facility for the optional maintenance work	TCRTA will provide a maintenance facility at the Central County yard location for TCRTA maintenance work.
91	67	<b>Maintenance Parts</b>	Please clarify whether TCRTA will reimburse for any part over \$500 given the requirement to list these parts in the monthly report	Correct
92	69	<b>Fueling and Cleaning</b>	Please confirm that Contractor staff are responsible for the fueling of the vehicles at the agency provided fueling facilities. Please provide the fueling time for each fuel type. Are CNG stations fast fuel or slow fuel?	Contractor staff are responsible for fueling/charging all TCRTA vehicles. Fueling/charging times vary for each location. TCRTA has a mix of slow and fast fill stations.
93	70	<b>Bus Wash Facilities</b>	Please clarify how often there are issues with the availability of the bus wash racks at the various yards	The Porterville bus wash system is prone to mechanical failures throughout the year. Contractor is not relieved of cleaning the vehicles if a bus wash rack is not available or inoperable.
94	71	<b>Fueling and Cleaning</b>	Is there a bus wash rack at the Central County Yard for Contractor to use for bus washing?	No. Contractor is required to provide the space and shall provide all cleaning supplies and equipment to perform interior and exterior cleaning. Contractor shall be responsible for all water containment and collection at TCRTA or City facilities
95	71	<b>Fueling and Cleaning</b>	Is bus washing currently performed by Contractor employees or a subcontractor? If a subcontractor, please provide the name and contact information so they can have the opportunity to continue providing these services	Currently performed by Contractor staff.
96	72	<b>Fleet</b>	Are Contractors permitted to use TCRTA fleet for road supervision and/or driver reliefs? If Contractor is to provide non-revenue support vehicles, how many are currently provided by the Contractor for road supervision and driver reliefs?	No. Contractors are responsible for determining the appropriate number of support vehicles to satisfy the contract requirements.
97	75	<b>Operations</b>	Please provide detailed information for each Fixed Route to help with blocking and scheduling in Excel format. Please include deadhead hours and miles, number of buses currently used on each route, pull-out and return-to-yard times, etc.	2022 TCRTA Route Maps and Schedules have been posted on the website.
98	75	<b>Runcutting</b>	Please provide the current vehicle blocking and run cut in Excel format for these services.	Based on the schedules TCRTA has provided, Contractors are responsible for determining, blocking and scheduling.
99	76	<b>Transit Centers</b>	Please provide the address for each of the Transit Centers	Dinuba Transit Center: 180 W. Merced Street, Dinuba, CA 93618; Porterville Transit Center: 61 W. Oak Avenue, Porterville, CA 93257; Tulare Transit Center: 360 N. K Street, Tulare, CA 93274; Woodlake (Whitney) Transit Center: 201 E. Lakeview Avenue, Woodlake, CA 93286
100	76	<b>Customer Service Agents</b>	Recognizing Contractors requirement to have a Customer Service Rep at each of the 3 transit centers during specified hours, this would require a minimum of six (6) CSR to cover these hours. Is the Contractor allowed to close the Transit Center information window for staff lunches or is a cover CSR required for meal and rest breaks?	One Customer Service Rep (Ticket Sales) must be available during all specified hours at each ticket sale location. Contractor is not allowed to close the Transit Center information window.
101	78	<b>Operations</b>	Please provide copies of the last twelve months of invoices from the Contractor.	TCRTA current service is not reflective of TCRTA proposed service plan for 2022 therefore the last 12 months of invoices will not be provided.
102	78	<b>Reporting</b>	Please clarify why Contractors are to report overtime pay, salaries and benefits paid by position given the contract is not a pass-through payment contract. This information should not be public record and are costs within our revenue rates billed	TCRTA receives federal funds and must report this information as part of its annual report to the National Transit Database.
103	78	<b>Operations</b>	Please provide copies of the last three months of management reports from the Contractor.	No, Current management reports are not reflective of the desired management reports.
104	79	<b>Operations</b>	Please provide detail if any of the current vehicles are operating at "overcapacity," and which routes, and time of day the overcapacity is occurring.	Due to the COVID-19 pandemic, no vehicles are operating at "overcapacity".
105	79	<b>Operations</b>	Is the current contractor staging vehicles on any of the routes, and if so, please provide details on the routes that require the staged vehicles to maintain OTP?	No
106	80	<b>DBE</b>	Please clarify and provide the 'deduction per month' should the Contractor not be able to secure the 2% DBE goal for the contract. This contract is a heavy labor contract which makes securing 2% DBE a challenge. Is TCRTA willing to pay a higher priced contract if the DBE quotes are more expensive than either performing the work directly or hiring a non-DBE subcontractor that is at a lower price	Contractor will provide a monthly report, as part of the invoice package, listing DBEs used during the month and amount paid. A \$1,000 deduction per month will be assessed if after two quarters, the Contractor does not meet its DBE goal. The Contractor must provide a letter explanation to TCRTA and a corrective action plan to achieve its DBE goal within the contract year. This answer is reflective if the Contractor proposes the use of a DBE.
107	82	<b>Penalties and Incentives</b>	Please provide a listing of any Deductions charged or incentives earned over the past 24 months by category for the similar services/contracts. Please clarify if the liquidated damages listed in the RFP differ from the current contracts.	This information is not available, and the liquidated damages listed in the RFP are based on TCRTA expected performance standards.
108	82	<b>Penalties and Incentives</b>	Would the agency consider postponing performance penalties during the first 90 days of the new contract period for a new contractor?	No
109	82	<b>Penalties and Incentives</b>	Please provide the actual On-Time performance for each service type by month for the past 24 months	Not available.
110	82	<b>Penalties and Incentives</b>	Please provide the productivity for ADA Paratransit and On-Demand by month for the past 24 months. How was the 4 passengers per hour incentive threshold established?	This information is not available. 4 passengers incentive is TCRTA desired performance standard.
112	84	<b>Pricing</b>	Please provide the current rates paid to the existing contractor for variable and fixed costs. Also, please indicate the total amount paid to the contractor for the last fiscal year.	The planned service is not reflective of the current service, and will not be provided.
113	84	<b>Pricing</b>	Please confirm/provide the volume of hours on which proposers should base their proposals for each of the Price page forms. This will ensure all bidders use the same level of service on each of the price forms. Please describe plans for any changes to the volume of hours in the next 12 months.	Proposer should refer to Addendum #1 for the estimated number of hours.
114	123	<b>Labor Relations</b>	Are the current transit employees covered by 49 USC 5333(b) (also known as Section 13c of the Urban Mass Transportation Act of 1964)? Does the union agreement include an under-funded liability? Will the County indemnify contractors from any open liabilities?	Please refer to the provided CBAs with Addendum No. 2. TCRTA is unaware of any under-funded liabilities. TCRTA will not indemnify Contractors from any open liabilities.
115	135	<b>Fleet</b>	Attachment J notes TCRTA has 80 vehicles however Addendum 1 indicates a total fleet of 106. Please confirm Contractors will have access to the full 106 vehicle fleet. Will contractors be required to insure the full 106 vehicles?	Contract will have access to the full 106 vehicles. Contractor is required to insure the full 106 vehicles. TCRTA is currently working with member agencies on a shared-use policy and procedure.
116		<b>Fleet</b>	Please confirm Vehicle 61 in Woodlake is a 2006 vehicle with only 11,450 miles and vehicle 62 is a 2002 with only 119,426 miles.	Correct
117		<b>Fleet</b>	Does the Agency have a vehicle replacement schedule that can be shared? This section indicates there are 80 buses with additional buses to be added; are these for either replacement or expansion? Many of the listed fleet have high mileage and some are more than 12 years old.	TCRTA is the process of developing its vehicle replacement schedule.
118		<b>Fleet</b>	Please confirm that TCRTA is providing a fleet of 106 vehicles with a peak service need of 45, showing a 57% spare ratio	Correct, due to zero-emission transition and planned on-demand expansion throughout the region.
119		<b>Hours and Miles</b>	<b>Paratransit &amp; Current On Demand Specific:</b> 1. Please provide a productivity report from the dispatching software daily for one week and monthly for the last 12 months that shows data that includes: Breakdown of Hours covering: a. Total vehicle hours; b. Service/Live hours; c. Deadhead Hours; d. Break/Lunch Hours; e. Refuel Hours; f. and Any Other Hours; 2. Breakdown of Miles covering: a. Total Miles; b. Service/Live Miles; c. Deadhead Miles; d. Break/Lunch Miles; e. Refuel Miles; f. and Any Other Miles; 3. Average Distance in miles per Trip; Average Length in minutes per trip; Trips per Revenue Hour.	TCRTA will not provide this information because current service is not reflective of the current service.
120		<b>Price Pages</b>	Please provide the nine (9) Price Pages in Excel format	Contractor can utilize the pricing templates provided in the RFP to develop your own Excel worksheet.

122		<b>CAD/AVL System</b>	Please indicate whether these products should be hosted by TCRTA, the software manufacturer or if Contractor would be required to provide hosting services.	Contractor is required to provide CAD/AVL hosting.
123		<b>CAD/AVL System</b>	Please clarify what the 'TCRTA cellular network' is so that Contractors can ensure the selected system is compatible. Please confirm that Contractors do not need to budget for the monthly cellular/data service and charges to run the tablets for the CAD/AVL system	TCRTA will provide the cellular network in all fixed route vehicles. The cellular network will be a cradlepoint router with a cellular data connection. The Contractor will be provided a data connection via ethernet or Wi-Fi.
124		<b>CAD/AVL System</b>	Please confirm the Contractor is responsible for providing for and paying for the CAD/AVL system. Please clarify any responsibility for training and or support for TCRTA employees by Contractor for the CAD/AVL and CRM systems	Correct. Contractor is responsible for providing for and paying for the CAD/AVL system. Contractor shall provide necessary training to TCRTA staff to become familiar with reporting and contractor oversight responsibilities. Contractor must provide sufficient training to each operator to operate the system proficiently.
125		<b>CAD/AVL System</b>	Please clarify the number of Tablets Contractors need to supply. Will the provided fleet be 80 vehicles or 106 vehicles	TCRTA has 106 vehicles, however only 80 vehicles need tablets for CAD/AVL
126		<b>CAD/AVL System</b>	Please confirm Contractors are only responsible for the base CAD/AVL system and are not required to price/include added tools like AVA, APC, TSP	Correct. Contractors are only responsible for the base CAD/AVL.
127		<b>Legal</b>	At various times, state, federal, and local governments change laws, rules and regulations which require a company to increase the wages or benefits for the employees that will be employed under this contract. If such an event occurs during the term of the agreement, how will the agency respond for a request for increased compensation. For example, the recent Affordable Care Act legislation significantly affected the level and cost of medical coverage for employees. Since these events cannot be anticipated and the costs are so significant, we need to understand the risk associated with such laws, rules or regulations.	TCRTA will consider these events, however please refer to the provisions for change orders as stated in the RFP.
128		<b>Legal</b>	<b>Paratransit:</b> Is any part of the program funded by a Covered Entity (as defined under HIPAA), including Medicare and Medicaid?	No
129		<b>Legal</b>	<b>Paratransit:</b> Will Contractor be required to enter into a HIPAA Business Associate Agreement to provide some of the contracted services?	No
130			The Scope of Work, #5 on page 55 and #6 on page 56 note that the Local Fixed Route and Circulatory Service and Commuter Services will have new schedules distributed. Please estimate when that bus schedule addendum will come out. This is a critical part of our prep work and we want to work from the correct schedules.	Route schedules are posted on the website.
131			Can you say what schedules will not be changing? Knowing that will help us move on part of the service, although any potential for interlining will need to come later.	Route schedules are posted on the website.
132			Please provide the facility addresses for the North and South County bus yards.	Dinuba Yard 1088 E. Kamm Ave, Dinuba CA 93618, Central Road Yard (TOMF) 25430 Rd 140 Visalia CA 93292, Porterville Yard 555 N. Prospect St, Porterville CA 93257.
133		<b>Addendum 1</b>	The fleet list does not show vehicles used for ADA for the County or City of Tulare, On Demand service for the City of Tulare, or Exeter and Farmersville for the fixed route and paratransit services. Please confirm which vehicles are used for those services?	TCRTA has not determined which vehicles will be utilized for services and locations.
134		<b>General</b>	Please provide the labor code 1070 for Exeter, Farmersville, Lindsay, and Woodlake to include position, hire date, full-time and part-time status, and medical benefits participation.	Labor code 1070 for Exeter and Farmersville will not be provided as those employees are assigned to Visalia Transit. Lindsay and Woodlake 1070 information is provided in Addendum #2
135		<b>General</b>	Please provide the NTD reports for the last three years for the fixed route and ADA which shows revenue hours, deadhead hours, revenue miles, deadhead miles, average weekday revenue hours, average Saturday hours, and average Sunday revenue hours for Exeter, Farmersville, Lindsay, Porterville, and Woodlake.	Transit service for the cities of Exeter and Farmersville are currently provided by Visalia Transit. Transit service for the City of Lindsay is provided by the County of Tulare (TCaT). Prior NTD reports for the member agencies (including the cities of Porterville, Woodlake, and Tulare County), and the City of Visalia, can be found at <a href="https://www.transit.dot.gov/ntd/transit-agency-profiles">https://www.transit.dot.gov/ntd/transit-agency-profiles</a>
136		<b>General</b>	Please indicate whether the Exeter, Farmersville, Porterville, and Lindsay are under a Union agreement. If yes, please provide a copy of the CBA or contact name and number for the Union.	CBAs are provided in Addendum #2.
137		<b>Revenue Hours</b>	Currently, approximately 9,000 revenue hours are operated for the fixed route service in the City of Dinuba. Addendum 1 does not show any fixed route revenue hours for the City of Dinuba. Please indicate whether the fixed route service in the City of Dinuba will be discontinued at the start of the new contract term.	Correct
138		<b>Technology</b>	On page 54 of the RFP, 3 paragraph from the top: The City of Porterville currently utilizes RouteMatch software. Is TCRTA willing to transfer the RouteMatch software licensing and database to the successful contractor to help reduce costs overall for this project?	Proposers are encouraged to reach out to RouteMatch.
139	54	<b>Technology</b>	Will the existing APC's and AVA's currently used in the Porterville Transit fleet remain active through RouteMatch?	No.
140			On page 73 of the RFP, section P "Initial Operator Training". It states "Initial Operator training shall include "Verified Transit Training" (VTT) with a minimum of sixty hours of classroom, which includes the following topics:" The minimum class room requirement to obtain an original certificates VTT is 15 hours classroom and 20 hours behind-the wheel training. Is the minimum of sixty hours of classroom training a typo? Or will the successful contractor be required to provide sixty hours of classroom training to obtain a VTT?	Contractors must meet the required training to obtain VTT certification. However initial Operator training which includes VTT certification must be at a minimum of 60 hours. Please refer to page 73 of the RFP for additional topics to be covered in the initial operator training.
141	63		On page 63 and 64 section E, Bus Operators (Drivers and Supervisors). Under the minimum qualifications it states an operator must be at least 21 years of age. Is that a requirement for all drivers for all TCRTA vehicles? For TCRTA vehicles (mini-vans, EV ford transit vans) not requiring a commercial drivers license, does this minimum age requirement apply? If yes, will existing drivers currently under the age of 21 be allowed to drive TCRTA vehicles not requiring a commercial license at the start of contract?	Should TCRTA elect to become a member of the CalTIP insurance pool, CalTIP minimum age for an operator is 21.
142			Please confirm that at the start of service July 1, 2022, Dinuba transit will not operate any fixed routes? Only ADA paratransit and on-demand service?	Correct
143			or, Proposed General Manager, Assistant General Manager, and Safety and Training Manager, is office space available for these 3 key positions at the "Central Yard"? Is there a conference room available in the Central Yard	TCRTA office space is limited, Contractor may determine and lease appropriate space to accommodate the management team. This should be described in the proposal.
144			On page 43 of the RFP under "Comprehensive Automobile Liability Insurance". Would TCRTA consider reducing the auto liability insurance from \$5,000,000 combined single limit per incident to \$1,000,000 million combined single limit per incident?	No
145			Could you please clarify if the City of Tulare vehicles will have a "pull out location" at the City of Tulare corporation yard or at the Central Yard at the start of contract?	Central Yard at the start of contract.
146			Please provide information on the current labor force, including hire dates and wage rates and benefits (premiums and deductibles) and paid time off of employees by job classification. Will this information be provided at least 30 days prior to the deadline for proposals?	Please refer to Addendum No.2
147			Please provide a copy of the current Collective Bargaining Agreements and all associated amendments.	Please refer to Addendum No.2
148			Does the Agency's receipt of federal funding trigger the need to comply with the labor protection requirements of Section 13(c) of the Federal Transit Act (49 USC 5333(b))? Is it anticipated that any portion of the compliance cost is to be borne by the successful proposer and how will those requirements be disclosed?	Contractor's responsibility is to perform in a manner that would not trigger a 5333b event, Contract is only responsible for their negligence should they trigger a 5333b event.
149			A logical approach to employee wages and benefits might be to apply a single set of wages and policies to all employees performing similar work that are hired from the employers that have different wages scales and benefits, so that compensation etc. is consistent. However, that may result in increased costs. Will there be any consideration in bid evaluation given to proposers that would implement such an arrangement? If so, how would such an arrangement be considered in ranking proposers?	It is the contractors responsibility to develop effective labor negotiation techniques. Please refer to the scoring criteria as stated in the RFP.
150			Please confirm the Contractor will not be liable for any outstanding economic liabilities like an underfunded pension program. If there is a current liability that will transfer, please provide the details and dollar amounts?	TCRTA is unaware of any current liabilities that would transfer to new contractor.
151			Please provide the turnover rate for operators hired within the last 24 months?	>20%
152			Please clarify with order of magnitude how many operators the transit system is deficient to perform pre-COVID operations combined with expected new service to be introduced on July 1, 2022?	Currently, due to the COVID-19 pandemic the only site that is deficient is Tulare.
154			On average over the life of the contract, how many shelters does TCRTA anticipate installing annually?	No new shelter projects planned for the next 3 years.
155			Please clarify how often during a typical month the wash rack is not available or inoperable at TCRTA and City facilities?	No wash rack at Central Yard. South County Yard only has a wash bay, no system. North Yard is down on average 3-4 times annually
156			Please clarify whether TCRTA is responsible for the maintenance of vehicle technologies, including passenger wi-fi, security camera systems, electronic fare boxes, digital destination signs, automatic voice annunciators, automatic passenger counters, and infotainment systems, and Point of Sale systems? In addition, will TCRTA maintain the ticket vending machine located at the Porterville Transit Center?	TCRTA is responsible for the maintenance of cellular router, electronic fare boxes and supporting fare box equipment, and security camera systems.
157			Considering business closures and shipping delays caused by the COVID-19 pandemic, will TCRTA accept proposal submissions via email?	Yes

158		Can TCRTA share its total and annual budget for this procurement? Providing Offerors with a clear estimate of the budget will benefit the public by allowing for the most competitive procurement process, as Offerors will compete to provide the greatest value for TCRTA's money.	The current service is fully funded, TCRTA's 2022 budget has not been drafted.
159		In order to compile a thorough and thoughtful response to TCRTA's RFP, we respectfully request a three-week extension of the proposal deadline to March 10th, 2022.	Refer to Addendum No. 2
160	<b>Technology</b>	Can TCRTA confirm whether or not technology providers can join multiple proposals as sub-contractors?	TCRTA does not object to technology providers being named in multiple proposals as sub-contractors.
161	<b>Technology</b>	Can TCRTA confirm whether or not it is interested in proposals from firms which may offer only a select portion of the Scope of Work? For example, would TCRTA be interested in receiving proposals from firms which solely intend to provide on-demand technology and services?	No
162	56	On pg. 56, the RFP states: "General trips are booked on the Uber mobile application." Would TCRTA be open to a proposal which includes dedicated and customized on-demand transit software (including a mobile application) with the potential to integrate into fixed route and paratransit operations, or will Uber continue to be the application / software provider for On-Demand Services as part of this RFP?	Uber will continue to be the application/software provider for on-demand services.
163		The RFP references vehicle replacement but does not indicate the type of fleet expected. Are you planning for an electric transition?	A vehicle replacement schedule is in development, TCRTA is committed to transitioning the fleet to zero-emission.
164	18	Labor Code 1072 states that wage rates and benefits of the existing employees should be made available to potential bidders at least 30 days prior to the deadline for bids. Would TCRTA please provide an extension to the proposal deadline to provide bidders with enough time to account for this provision appropriately? We would request that the deadline be extended a minimum of 30-days from the date the information is provided to the deadline for proposal submittal.	Refer to Addendum No. 2
165	15	Please confirm the submittal requirement for "Request for Pre Offer Change." Should bidders re-submit all of the Request for Pre-Offer Change forms submitted January 21 with TCRTA Responses completed?	No
166	68	Please confirm the responsibility for towing expenses would only be applicable to vehicles from the Central County Yard should a proposer bid the "optional fleet maintenance."	Contractor at Central Yard is responsible for towing expenses
169	69	Please confirm that the contractor will be responsible for washing the interiors and exteriors of the fleet, regardless of whether they are awarded the "optional maintenance."	Correct
170	69	Please confirm the bus wash racks at the City of Porterville and Dinuba yards are the only available wash racks for fleet cleaning at TCRTA facility, as well as the uptime expected for these wash racks. Has there been a history of these being unavailable or inoperable?	Correct, due to preventative maintenance or repair these wash systems have been prone to being unavailable or not in working condition. TCRTA does not have historical information.
171	75	Please provide a layout of any/all office spaces to be available for contractor staff to include indication of the number of work stations dedicated. Is the only space provided the "Proposers Administration Office" as referenced in this section at the Central Yard?	TCRTA has limited space for contractor's staff. Proposers should lease sufficient space for its management team.
172	75	Will TCRTA allow bidders to make an appointment to tour the provided office spaces and Central Yard for the Optional Fleet Maintenance submittal?	Refer to Addendum No. 2
173	18	Pursuant to the requirements of CA Labor Code 1072, please provide information regarding the current rates/benefits for all employees of these services: a. Please provide employees lists indicating hire date, pay rate, and full time or part time status. This should include bargained and non bargained employees. b. Please provide specific benefit information such as a benefit rate sheet, indicating co-pays, dependent coverage and amount of premium to be paid by employer.	Refer to Addendum No. 2
174	17	Page 11 and Page 17 of the RFP may conflict, please confirm the responsible party for customer service and facility maintenance and confirm the required staff listing on page 17 is accurate.	Per Addendum No. 2, Contractor is responsible for management and operation of the Central County Yard maintenance and TCRTA Central Call Center. Outside of these changes the staffing levels on page 17 are correct.
175	9	Please provide the addresses for the North and South yards. Please also provide detail on any facility cost proposer would be responsible for, separated by each facility.	Addresses have been provided already. Contractor is responsible for janitorial at each TCRTA facility. TCRTA is responsible for landscape maintenance.
176	<b>General</b>	Please provide historical revenue hours, deadhead hours, total hours, revenue miles, deadhead miles, total miles for the last 3 years by month for each service.	Due to the recent consolidation, TCRTA is not able to provide complete data for each service. Please refer to Addendum No. 1 for estimated revenue hours and miles starting July 1, 2022. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
177	82	Please provide historical performance for the categories included in the incentives and penalties section for the last 3 years for each service.	Due to the recent consolidation, TCRTA is not able to provide this data. Please note that the current service structure is not reflective of the service beginning on July 1, 2022.
178	<b>General</b>	Please provide a copy of the current contracts and the monthly reports and invoices submitted for the last 24-months for each of these services.	TCRTA will not provide this information because current service is not reflective of the current service.
179	<b>General</b>	Due to the complexity of this procurement, would TCRTA provide a second questions deadline to allow bidders to ask follow up questions to clarify anything addressed in TCRTA's responses?	Refer to Addendum No. 2
180	<b>General</b>	Please provide the price pages in Excel format.	Already answered.
181	<b>General</b>	Given the uncertainty due to the Global pandemic, would TCRTA consider allowing mutual consent for option years?	Yes
182	<b>General</b>	Please define revenue hours for each service type and whether this time includes layover/recovery time as well as larger gaps in the schedules of 30 minutes or more.	Already answered.
183	<b>Addendum 1</b>	What is the date of the odometer reading for the fleet list in Add 1 (Central Yard)?	December 2021
184	<b>Addendum 1</b>	Please provide the OD reading and date of the last engine and/or transmission replacement/rebuild for each (Central Yard) vehicle.	Information is not available at this time due to the consolidation
185	<b>Addendum 1</b>	Please provide prior year total service mileage and annual vehicle mileage per unit (Central Yard).	Information is not available at this time due to the consolidation
186	<b>Addendum 1</b>	Please provide how many miles are currently on each engine and transmission along with the types (engine/transmission) per vehicle (Central Yard).	Information is not available at this time due to the consolidation
187	<b>Addendum 1</b>	What is the vehicle replacement plan for the duration of the contract for Central Yard fleet?	Replacement plan is currently in development
189	<b>Addendum 1</b>	Please provide copies of most recent engine oil and other fluid sampling analysis for Central Yard fleet.	Not available.
190	<b>General</b>	Who provides non-revenue/support vehicles, what type are required, and how many?	Contractor must provide and determine an appropriate number of support vehicles
191	<b>General</b>	Please provide current listing of Client/Current owned shop equipment and what equipment be available for use by the new contractor.	Central Yard Equipment/Tooling is posted on the website.
192	<b>69</b>	Is TCRTA currently utilizing a link between any other Maintenance management software if yes which programs are being interfaced?	No
193	<b>67</b>	Please provide last twelve months parts usage by system.	Information is not available at this time due to the consolidation
194	<b>67</b>	Are there coolant and oil storage tanks for both new and used fluids?	Yes
195	<b>55</b>	This section states that bus schedules will be provided as an addendum to the RFP. Please provide all bus schedules that are part of the RFP, including the optional Exeter and Farmersville service and LOOP service, unless it is strictly charter service without a fixed schedule.	2022 Maps and Schedules have been posted on the website.
197		The forthcoming local fixed route/circulatory service and commuter service routing will take time to build into a solid and dependable runcut. Additionally, we are posting several questions that will take some time to respond to. Will TCRTA consider a two-week extension of the due date to provide for thorough and accurate proposals	Refer to Addendum No. 2
198		#6 on page 56 also notes a revised commuter schedule addendum will be releases. Please estimate the time that addendum will come out. (Asked in email 01/07/22)	Refer to Addendum No.2
199		#7 on page 56 indicates the use of an Uber app, tied to Uber and city provided service. Do you have a feel for why riders might choose Uber over the city provided service tied to the Uber app?	Uber is the on-demand app for TCRTA
200		#9 on page 58 requires SPAB certified drivers. Does the current contractor(s) meet this requirement	Yes
201		Please provide the facility address for the North County and South County bus yards	Already answered.
202		Will there be a tour of the various facilities offered?	Refer to Addendum No.2
203		In D. Fare Collection, does TCRTA provide the vaults?	Contractor must provide a vault to store cash boxes.
204		Please describe the bus washing facilities for each of the three yards.	Manual wash bay at North Yard, No wash bay at Central Yard, Automatic wash system at South Yard.
205		Will TCRTA provide space for training during startup	Already answered.
206		Will TCRTA provide vehicles for training during startup?	Already answered.